



One City Plaza, Suite B  
P.O. BOX 1287  
Cabot, Arkansas 72023  
Phone 501 605-1740  
Fax 501-605-1743

Account No. \_\_\_\_\_  
Water Service.      Yes      No  
Wastewater Service.      Yes      No

(Circle all that apply)

## Cabot WaterWorks Customer Service Agreement

Customer requests the services indicated above at the address indicated below. The services provided pursuant to this Agreement shall continue until cancelled by Cabot WaterWorks or until Customer notifies Cabot WaterWorks billing office of Customer's desire to have such services discontinued.

Customer agrees to abide by Cabot WaterWorks' published policies, rules and regulations governing the consumption of water and disposal of wastewater. Customer further agrees to accept water service at the pressure and quantity available from Cabot WaterWorks' mains and service lines without claim for damages because of pressure or stoppage of flow. Customer further agrees that water or wastewater services supplied through the lines supplying this address shall be used only on the premises in accordance with the law. No water shall be sold by Customer or allowed to be taken through the meter servicing this premises for use on any other premises and no wastewater from another premises shall be deposited into the Cabot WaterWorks system through this premises.

Customer acknowledges that Cabot WaterWorks bills for water, wastewater and sanitation service on the last business day of the month. Bills are due the 15<sup>th</sup> of each month unless the 15<sup>th</sup> falls on a weekend or official Cabot WaterWorks Holiday in which the due date shall be the next business day.

**Customer shall be responsible for the timely payment of each monthly bill whether it is actually received or not.** If Customer has not received a bill by the 5<sup>th</sup> day of any month, Customer should call the Billing Office at 501-843-4654 and request a replacement bill and the amount currently due by the Customer so the bill can be paid in a timely manner. Customer bills not paid by the close of business on the 15<sup>th</sup> day of the month, the Due Date, will be assessed a 10% penalty and a \$1.00 rebilling fee. Customer bills not paid by the close of business on the 25<sup>th</sup> day of the month, the Cut-off Date, will be assessed a re-connect fee and the meter will be disconnected or locked off. The re-connect fee during regular business hours is \$25.00, after regular business hours the fee is \$50.00. All past due amounts plus penalties and fees must be paid before water service will be restored.

After Customer notifies Cabot WaterWorks of Customer's desire to discontinue service, Cabot WaterWorks will prepare and send Customer a final bill. Customer should pay the final bill within five (5) days from the date it is mailed by Cabot WaterWorks. If Customer should fail to make such final payment in a timely manner, Customer's deposit shall be applied against the final bill and service shall be discontinued at any new account opened by Customer until the deposit has been restored to the required amount. Deposits remaining on the books of Cabot WaterWorks for more than sixty days after the closing of an account, provided such deposit is not "moved" to another account at the request of Customer, shall be refunded to Customer by mail; except, refunds for less than \$1.00 Customer will have to come to the Billing Office within sixty days of closing the account to pickup the refund or the remaining deposit shall become the property of Cabot WaterWorks.

Customer questions regarding Trash pickup, please call IESI at 1-800-383-7422.

**If Applicable, Customer received a copy of Cabot WaterWorks' "Grinder Pump User Guide"**

\_\_\_\_\_  
Customer signature

\_\_\_\_\_  
Service Address

\_\_\_\_\_  
Phone

\_\_\_\_\_  
Alternate Phone