

**BILLING CYCLE**

- Meters are read through the 24<sup>th</sup> of each month.
- Water bills are mailed the last day of each month.
- Bills are due by the 15<sup>th</sup> of each month. If the 15<sup>th</sup> lands on a weekend or a holiday you will be given the next business day to pay the bill without any late charges.
- Final notices are mailed on the 16<sup>th</sup> of each month. If the 16<sup>th</sup> lands on a weekend or a holiday, the bills will be mailed on the next business day. Final notices will include a 10% late fee plus \$1.00.
- Shut offs are made on the 25<sup>th</sup> of each month. If the 25<sup>th</sup> lands on a weekend or a holiday, the next business day shut offs will be made.
- A \$25 reconnection fee will be charged when service has been disconnected.

Cabot Waterworks offers leak adjustments, see office for details.

**CURRENT PAYMENT OPTIONS**

- Customers have the option to make payments by debit or credit card, cash or check in person at the Cabot Waterworks office between the hours of 8:00am and 4:30pm.
- Debit/credit card payments can be made online at [www.cabotwaterworks.com](http://www.cabotwaterworks.com) or by calling 1-866-815-2974. Office staff can help guide customers through the process when help is needed.
- Customers can mail in their check to: PO Box 1287, Cabot, Arkansas; or drop payments off in the Payment Drop Box outside the Cabot Waterworks office
- Customers can have bank drafts to automatically **DRAFT payment on the due date each month.**

**STATE AND FEDERAL AGENCIES THAT REGULATE CABOT WATERWORKS**

Arkansas Department of Environmental Quality: Determine compliance and enforces environmental laws and regulations. They are bound by federal EPA and state laws.

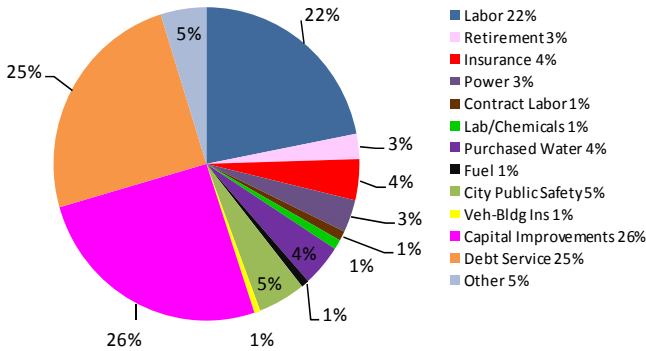
Arkansas Department of Health: Protects the health of Arkansas citizens and visitors for the purpose of ensuring public water systems provide adequate quantities of safe, palatable water and community sewage system disposal.

Arkansas Natural Resources Commission: Manage and protect water and land resources for the health, safety and economic benefit of the State of Arkansas.

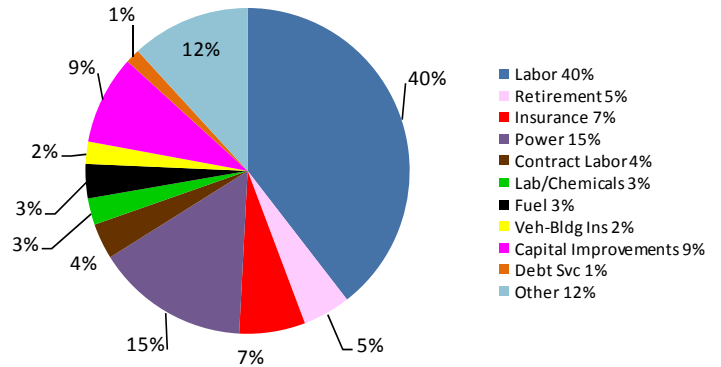
Other expense includes: licensing, materials & supplies. Insurance expense includes payroll taxes, health ins.



**CABOT WATERWORKS WATER PERCENT OF REVENUE 2011**



**CABOT WATERWORKS WASTEWATER PERCENT OF REVENUE 2011**



**CAPITAL IMPROVEMENTS**

Cabot Waterworks is in the process and/or has completed the following capital improvement projects throughout the City.

Major Water Projects:

- NorthBelt Water Transmission Main from CAW to Gravel Ridge
- \*Cabot's Water Transmission Main from Gravel Ridge to Cabot – 14 miles of 30" & 24" diameter pipe
- Lonoke County Park (BMX) – installed 1100ft 8" main

Major Wastewater Projects:

- Pinecrest Improvements-installed 800 ft of 12" sewer line
- Oaklane Trailer park = replaced 200 ft of 8" sewer lines
- Walnut St—replace 201 ft sewer line
- Linden to King St - replace 301 ft sewer line
- Myrtle in Alley between 1st/2nd St.—replace 330 ft sewer line
- N. Lincoln/Bellamy - replace 412 ft of 8" sewer line

**REQUIRED SEWER BACKFLOW PREVENTER**

Cabot City Ordinance No. 43 of 2005 requires the installation of a backflow preventer on all wastewater customers. The installation of this simple device will prevent wastewater backflows into homes and businesses and prevents property damage. All Cabot Wastewater customers are required to install a backflow prevention device in their wastewater service line by July 1, 2006. After July 1, 2006, the City will not pay for damage caused by sewer backflows.

**RESIDENTIAL GREASE PROGRAM**

**PREVENT SEWER OVERFLOWS AND BACKUPS**

- RECYCLE COOKING OIL
- SCRAPE EXCESS FOOD AND WASTE FROM POTS AND PANS AND DISPOSE INTO THE GARBAGE CAN.
- PUT UNUSABLE FATS, OIL AND GREASE IN A SEALED CONTAINER AND DISPOSE INTO THE GARBAGE CAN.
- NEVER POUR OIL OR GREASE DOWN THE DRAIN!

**GRINDER PUMPS**

Cabot Waterworks provides wastewater service to some subdivisions through a Pressure Sewer System that requires a grinder pump to be installed at each house. In an effort to prevent undesirable wastewater service, Cabot Waterworks requires grinder pumps to conform to minimum standards.

The customer, and not Cabot Waterworks, is responsible for any damage to a Grinder Pump or Grinder Pump Station. Do not flush or pour down the drain any of the following items:

- Glass
- Metal
- Kitty Litter
- Diapers, socks, rags or cloths
- Plastic objects (toys, utensils, etc)
- sanitary napkins or tampons
- stones, rocks
- Seafood shells